

**All College Council
Agenda and Minutes
January 27, 2023, 9:00 a.m. - 10:30 a.m.
Virtual Via Google Meet**

Agenda

1. **Welcome/Introductions**, Sean Mendoza, ACC Chair
2. **Approval of minutes**, All
3. **Working group for an alternative to "Rate My Professor"** - Next steps
4. **Committee Goals**
 1. Defining Shared Governance more clearly and how it applies to the College
 2. Clearly defining the scope and purpose of ad hoc committees and work groups
 3. Institution-wide work on reducing DFW rates
 4. More robust ways of continually gathering and sharing the voice of students
5. **Open Forum**

**All College Council
Minutes**

The meeting began at 9:04 a.m. Present: Brooke Anderson, James Craig, David Donderewicz, Azucena Hughes, James C. Johnson proxy for Erika Elias, Sean Mendoza, Dorothy Netherlin, Edgar Soto, Guests: Valerie Vidal- King, Phil Burdick, and Francine Tupiken Ruelas.

ACC Chair: Brooke Anderson informed the All College Council committee she is now the Chair of Faculty Senate and replaces Randolph Wright as the Faculty Senate representative on the All College Council. As Brandy was the ACC Chair, Sean Mendoza, who was the ACC Vice-Chair, now becomes the ACC Chair.

Approval of minutes: Sean Mendoza asked the ACC to approve minutes from the December 09, 2022, meeting. Dorothy Netherlin motioned to approve. David Donderewicz seconded the motion. The minutes were approved unanimously.

Chair Elect: Sean Mendoza asked for nominations for the Vice-Chair of the committee. Dorothy Netherlin nominated Jim Craig. Valerie Vidal-King seconded the nomination for Jim Craig. Sean Mendoza motioned to approve Jim Craig as the Vice-Chair of the All College Council. All members present voted to approve Jim Craig as Vice-Chair.

Alternative to "Rate My Professor: Sean Mendoza provided a brief description of the Rate My Professor website. Some faculty members feel the ratings and comments on Rate My Professor are not accurate. The College needs to provide a more comprehensive way of informing students about faculty backgrounds and teaching styles.

Phil Burdick said creating a similar site to Rate My Professor specific to PCC would be problematic. The College could not legally or ethically remove comments. Even if PCC created its own faculty rating site, students would still use Rate My Professor. Brooke Anderson said it would be challenging to create our own version, but asked if it's possible to create faculty bios on the Pima website. That would be one way to give faculty a voice.

Azucena Hughes pointed out the importance of fairness to students and professors, and for all to be more mindful. If a student provides anonymous feedback, there should be a way to provide some type of information about themselves.

Phil Burdick asked ACC where the best place would be to put faculty profiles. Azucena Hughes suggested they should be in Banner where students could access them when choosing their schedules.

David Donderewicz brought up the University of Arizona built rating scores from student surveys on their classes.

Valerie Vidal-King suggested linking a profile to the schedule of classes. They should include information about commonly asked questions for faculty such as how do they provide exams? What happens if the student gets sick? It should also provide any information that can help the students reach out to the faculty.

Brooke Anderson liked the idea of linking faculty information to the schedule of classes and opening it to all for visibility. This would help shape student evaluations and student satisfaction. Faculty can post their syllabus. Azucena Hughes liked Brooke's idea of making the syllabus public and available to all current and potential students.

Phil Burdick said the next step would be to form a working group that would include IT, CQI, and faculty to look at possible software solutions for faculty to link to their bios and other information from the class schedule. Phil will organize the working group and report back to the committee on their progress.

Committee Goals- Defining Shared Governance more clearly and how it applies to the College- Jim Craig said we need to ensure faculty and staff understand the definition.

Committee Goal - Clearly defining the scope and purpose of ad hoc committees and work groups. Phil Burdick will follow up and invite Jeff Silvyn to a future ACC meeting to provide a presentation regarding these two committee goals.

Committee Goal - Institution-wide work on reducing DFW rates. Brooke Anderson will provide an update on institution-wide work on reducing DFW rates. Jim Craig provided insight on what Deans have been asked to share with all their faculty. This will not just be a yearlong goal, but a long-term goal.

Committee Goal -More robust ways of continually gathering and sharing the voice of students. Phil Burdick brought up the possibility of an independent survey company providing a community- wide survey that would include students. Valerie Vidal King provided information that Jeff Thies and program advisors have a student survey. Valerie asked Phil what the surveys would be used for? Phil Burdick said it would include what motivated students to come to Pima and ask about their experience from application all the way to registering. Valerie and Brooke recommended accessing the data we already have. Why do students drop? The College needs to inform more faculty and staff how to access this data.

Azucena provided her experience and why she had to drop one class due to lack of enthusiasm from the professor. Another issue for Azucena was another class had too many assignments due. One class had too much interaction and the other had little to no interaction.

Open Forum- Sean Mendoza lost connection, so the Vice-Chair Jim Craig took over leading the meeting.

Dorothy Netherlin talked about reports of students or potential students not being helped with questions and concerns. Her niece called and sent emails, but did not receive a response. She left Pima Community College and went to Grand Canyon University. What about others?

Brooke brought up registration and how hard it is to register at Pima. Something is broken and there are too many steps.

Azucena said the advisors have too many students to handle. Could PCC provide walk-in or open hours? Communication is the key regarding this issue.

Valerie added advisors changed their modules and now advisors have 300 plus students.

Class waitlists were also brought up. Valerie was asked to provide updated registration, student services changes, and next steps. Jim Craig, Michael Tulino, David Arellano and Chris Rodriguez are a part of this bigger discussion.

Brooke Anderson brought up that improvements in student registration processes should be communicated as part of All College Day and All Faculty Day.

Jim Craig brought up that secret shoppers might be helpful to identify issues and potential student registration barriers. Processes can be improved and can provide feedback to executive leadership.

ACC would like the charter revised and updated and brought to Jeff for clarification on language for the Faculty Senate.

Motion to adjourn the meeting by Jim Craig. Dorothy Netherlin first motioned, Azucena Hughes seconded the motion and meeting was adjourned at 10:10 a.m.