# Section 1: Campus Culture and Policies

Name			IMPORTA	NCE		SATISFACTION		
This institution treats students as its top priority   4.68   6.52   107   4.02   1.00   105   5.06	RATE IMPORTANCE (1 = "Not important at all" / 5 = "Very important") AND SATISFACTION (1 = "Not satisfied at all" / 5 = "Very satisfied")	Mean			Mean			GAP
This institution does a good job of meeting the needs of students	This institution promotes excellent employee-student relationships	4.64	.64	107	3.98	.94	105	0.66
The mission, purpose, and values of this institution are well understood by most employees 421 81 97 3.79 1.04 1.04 0.4 dots employees are generally supportive of the mission, purpose, and values of this institution of the pools and objectives of this institution are consistent with its mission and values 4.40 6.7 105 3.81 1.02 104 0.5 his institution involves its employees in planning for the future 4.27 7.70 107 3.49 1.21 105 0.7 his institution involves its employees in planning for the future 4.27 7.70 107 3.49 1.21 105 0.7 his institution for a carefully 4.41 6.66 108 3.52 1.06 104 0.8 his institution carefully 4.44 6.67 108 3.68 1.15 102 0.8 his institution does a good job of meeting the needs of its faculty 4.44 7.71 105 3.68 1.15 102 0.8 his institution does a good job of meeting the needs of its faculty 4.44 7.71 105 3.68 1.15 104 1.0 his institution does a good job of meeting the needs of staff 1.44 7.74 107 3.54 1.04 1.0 his institution does a good job of meeting the needs of staff 1.44 7.74 107 3.54 1.04 1.0 his institution makes sufficient staff resources available to achieve important objectives 4.45 7.4 107 3.54 1.04 1.0 his institution makes sufficient staff resources available to achieve important objectives 4.36 7.74 107 3.39 1.21 104 1.0 his institution makes sufficient staff resources available to achieve important objectives 4.36 7.74 107 3.37 1.13 100 0.9 his institution makes sufficient staff resources available to achieve important objectives 4.36 7.74 107 3.37 1.13 100 0.9 his institution makes sufficient staff resources available to achieve important objectives 4.36 7.74 107 3.57 1.14 100 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0	This institution treats students as its top priority	4.68	.62	107	4.02	1.00	105	0.66
Asst employees are generally supportive of the mission, purpose, and values of this institution   4.32   6.6   106   3.90   92   102   0.4	This institution does a good job of meeting the needs of students	4.68	.54	107	3.90	.89	105	0.78
he goals and objectives of this institution are consistent with its mission and values  4.40 67 105 3.81 1.02 104 0.5  in is institution phase carefully  4.41	The mission, purpose, and values of this institution are well understood by most employees	4.21	.81	107	3.79	1.04	104	0.42
This institution moviews its employees in planning for the future  4 27	Most employees are generally supportive of the mission, purpose, and values of this institution	4.32	.66	106	3.90	.92	102	0.42
This institution plans carefully  The leadership of this institution has a clear sense of purpose  A441	The goals and objectives of this institution are consistent with its mission and values	4.40	.67	105	3.81	1.02	104	0.59
The leadership of this institution has a clear sense of purpose  1.4.8 7, 105 3.68 1.15 102 0.8 his institution does a good job of meeting the needs of its faculty  1.4.4 7, 106 3.36 1.18 104 104 105 115 institution does a good job of meeting the needs of staff  1.4.4 7, 107 3.36 1.18 104 104 105 115 institution does a good job of meeting the needs of staff  1.4.4 107 3.54 1.04 104 3.92 9.5 9.5 9.9 0.1 115 institution does a good job of meeting the needs of administrators  1.5.5 1.14 107 3.92 9.5 9.9 0.1 115 institution makes sufficient budgetary resources available to achieve important objectives  1.5.5 1.14 107 3.39 1.21 104 1.0 0.7 105 105 105 105 105 105 105 105 105 105	This institution involves its employees in planning for the future	4.27	.76	107	3.49	1.21	105	0.78
This institution does a good job of meeting the needs of its faculty  in institution does a good job of meeting the needs of staff  4.43 7.7 106 3.36 1.18 104 10 10 10 10 10 10 10 10 10 10 10 10 10	This institution plans carefully	4.41	.66	106	3.52	1.06	104	0.89
This institution does a good job of meeting the needs of staff his institution does a good job of meeting the needs of administrators his institution does a good job of meeting the needs of administrators 14.11 91 104 3.32 98 98 90.1 his institution makes sufficient budgetary resources available to achieve important objectives 14.5 7.4 107 3.39 1.21 104 1.0 his institution makes sufficient budgetary resources available to achieve important objectives 14.6 7.7 107 3.39 1.21 104 1.0 his institution makes sufficient budgetary resources available to achieve important objectives 14.6 7.7 104 3.57 1.14 101 0.7 his institution makes sufficient budgetary resources available to achieve important objectives 14.8 80 102 3.37 1.113 100 0.7 here is good communication between departments 14.8 80 102 3.37 1.118 104 0.7 here is good communication between the faculty and the administration at this institution 14.1 6.8 105 3.50 1.10 103 0.9 here is good communication between staff and the administration at this institution 14.1 6.8 105 3.50 1.10 103 0.9 here is good communication between staff and the administration at this institution 14.2 4.6 107 1.2 3.58 1.04 1.9 here is good communication between staff and the administration at this institution 14.5 6.6 105 3.50 1.00 1.00 3.00 9.0 here is good communication between staff and the administration at this institution 14.5 6.6 1.00 1.00 3.00 9.0 here is a spirit of teamwork and cooperation at this institution 14.5 6.6 1.00 1.00 9.0 here is a spirit of teamwork and cooperation at this institution 14.5 7.7 105 3.38 9.97 101 0.5 here is a spirit of teamwork and cooperation at this institution 14.5 7.7 107 3.6 1.15 105 0.8 here is a spirit of teamwork and cooperation at this institution 14.5 7.7 107 3.6 1.15 100 0.7 his institution is well-respected in the community 14.5 6.8 106 3.37 1.10 1.00 0.7 his institution is well-respected in the community 14.5 7.7 107 3.6 1.15 1.00 0.7 his institution on institution improve or institution 14.6 7.7 107 3.6 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0	The leadership of this institution has a clear sense of purpose	4.48	.71	105	3.68	1.15	102	0.80
This institution does a good job of meeting the needs of administrators  4.11 9.1 100 3.82 9.5 99 0.1  This institution makes sufficient studgetary resources available to achieve important objectives  4.45 .74 107 3.39 1.21 104 107  There are effective lines of communication between departments  4.28 8.0 102 3.37 1.13 100 0.7  There are effective lines of communication between departments  4.28 8.0 102 3.37 1.18 104 0.7  There is good communication between departments  4.28 8.0 102 3.37 1.19 100 0.9  There is good communication between the faculty and staff 4.44 .73 106 3.73 1.18 100 0.9  There is good communication between the faculty and the administration at this institution 4.41 6.68 105 3.50 1.10 103 0.9  There is good communication between staff and the administration at this institution 4.44 7.71 102 3.58 1.04 99 0.7  There is good communication between staff and the administration at this institution 4.44 7.71 102 3.58 1.04 99 0.7  There is good communication between staff and the administration at this institution 4.45 7.71 102 3.58 1.04 99 0.7  There is a good to receive the faculty and the administration at this institution 4.45 7.71 102 3.58 1.04 99 0.7  There is a spirit of their work 4.49 7.7 105 3.98 9.97 101 0.5  There is a spirit of teamwork and cooperation at this institution 4.45 7.72 107 3.63 1.15 105 0.8  There is a spirit of teamwork and cooperation at this institution 4.45 7.72 107 3.63 1.15 105 0.8  The reputation of this institution continues to improve 4.42 7.73 107 3.64 1.13 105 0.7  This institution is well-respected in the community 4.52 6.8 106 3.73 1.10 100 0.8  This institution consistently follows clear processes for selecting new employees 4.40 7.70 106 3.58 1.15 104 0.7  This institution consistently follows clear processes for recognizing employee achievements 4.77 104 3.59 1.16 1.04 1.05 0.7  This institution does an excellent job of keeping employees for each operation and employees 4.37 6.77 104 3.59 1.00 1.00 0.7  This institution does an excellent job of keeping employee	This institution does a good job of meeting the needs of its faculty	4.44	.77	106	3.36	1.18	104	1.08
This institution does a good job of meeting the needs of administrators  4.11 9.91 104 3.92 95 96 0.1  This institution makes sufficient budgetary resources available to achieve important objectives  4.45 .74 107 3.39 1.21 104 107  There are effective lines of communication between departments  4.28 .80 102 3.37 1.14 101 0.7  There are effective lines of communication between departments  4.28 .80 102 3.37 1.18 100 0.9  There is good communication between the faculty and staff 4.44 .73 106 3.73 1.18 100 0.9  There is good communication between the faculty and the administration at this institution 4.41 .68 105 3.50 1.10 103 0.9  There is good communication between staff and the administration at this institution 4.34 .71 102 3.58 1.04 99 0.7  There is good communication between staff and the administration at this institution 4.34 .71 102 3.58 1.04 99 0.7  There is good communication between the faculty and the administration at this institution 4.34 .71 102 3.58 1.04 99 0.7  There is good communication between the faculty and the administration at this institution 4.41 .68 105 3.50 1.10 103 0.9  There is good communication between the faculty and the administration at this institution 4.47 10 102 3.58 1.04 99 0.7  There is a spirit of their work 4.48 .70 100 3.58 1.04 99 0.90 103 0.4  There is a spirit of teamwork and cooperation at this institution 4.45 .72 107 3.63 1.15 105 0.8  There is a spirit of teamwork and cooperation at this institution 4.45 .72 107 3.63 1.15 105 0.8  The reputation of this institution continues to improve 4.42 .73 107 3.64 1.13 105 0.7  This institution the work 10 mprove 4.42 .73 107 3.64 1.13 105 0.7  This institution the work 10 mprove 4.42 .73 107 3.64 1.13 105 0.7  This institution of improve our institution 4.40 .70 106 3.58 1.15 104 0.7  This institution consistently follows clear processes for electing new employees 4.37 .67 104 3.59 1.16 101 0.7  This institution does an excellent procedures that clearly define who is responsible for each operation and envire the integrity o		4.43	.74	107	3.54	1.04	104	0.89
This institution makes sufficient staff resources available to achieve important objectives 4.36 .75 .104 .3.57 .1.14 .101 .0.7	This institution does a good job of meeting the needs of administrators	4.11	.91	104	3.92	.95	99	0.19
This institution makes sufficient staff resources available to achieve important objectives	This institution makes sufficient budgetary resources available to achieve important objectives	4.45	.74	107	3.39	1.21	104	1.06
There are effective lines of communication between departments	• • • • • • • • • • • • • • • • • • • •	4.36	.75	104	3.57	1.14	101	0.79
Administrators share information regularly with faculty and staff here is good communication between the faculty and the administration at this institution 4.41 68 105 3.50 1.10 103 0.9 1.10 103 0.9 1.11 102 3.58 1.04 99 0.7 1.11 102 3.58 1.04 99 0.7 1.12 102 3.58 1.04 99 0.7 1.12 102 3.58 1.04 99 0.7 1.13 102 3.58 1.04 99 0.7 1.14 1.05 1.05 1.05 1.05 1.05 1.05 1.05 1.05	, ,							0.91
here is good communication between the faculty and the administration at this institution		4.44		106	3.73		104	0.71
here is good communication between staff and the administration at this institution	<u> </u>							0.91
Faculty take pride in their work  4.74  4.66  107  4.26  8.2  105  0.4  106  107  4.26  8.2  105  0.4  107  105  105  105  105  105  105  105	, ,	4.34			3.58		99	0.76
Staff fake pride in their work  4.58  6.63  105  4.09  9.6  103  0.4  4.49  77  105  3.98  97  101  0.5  There is a spirit of teamwork and cooperation at this institution  4.49  7.7  105  3.98  9.7  107  3.63  1.15  108  0.8  There is a spirit of teamwork and cooperation at this institution  4.42  7.3  107  3.63  1.15  105  0.7  This institution continues to improve  4.42  7.3  107  3.64  1.13  105  0.7  This institution is well-respected in the community  4.52  6.8  106  3.73  1.02  104  0.7  105  3.58  1.15  104  0.8  This institution consistently follows clear processes for selecting new employees  4.34  7.73  106  3.57  1.16  101  0.7  This institution consistently follows clear processes for orienting and training new employees  4.37  6.7  104  3.52  1.07  105  3.51  1.15  102  0.7  This institution has written procedures that clearly define who is responsible for each operation and evice  4.37  7.6  104  3.59  9.9  101  0.7  This institution does an excellent job of keeping employees informed about matters affecting us  4.47  6.8  105  3.67  1.13  105  0.7  106  3.59  1.16  107  108  3.59  109  101  0.7  105  106  107  108  108  108  109  109  100  107  108  108  109  109  100  107  108  108  109  109  100  107  108  108  108  109  109  100  107  108  108  108  109  109  100  107  108  108  108  108  108  108		4.74	.46	107	4.26	.82	105	0.48
Administrators take pride in their work  4.49 .77 .105 .3.98								0.49
There is a spirit of teamwork and cooperation at this institution (1.15) and	'							0.51
The reputation of this institution continues to improve 4.42 .73 .107 3.64 1.13 105 0.7 his institution is well-respected in the community 4.52 .68 106 3.73 1.02 104 0.7 106 1.56 1.56 1.56 1.56 1.56 1.56 1.56 1.5								0.82
This institution is well-respected in the community  4.52 6.88 106 3.73 1.02 104 0.7 106 3.58 1.15 104 0.8 105 105 107 106 3.58 1.15 104 0.8 106 3.58 1.15 104 0.8 106 3.58 1.15 104 0.8 106 3.58 1.15 104 0.8 106 3.58 1.17 106 3.58 1.17 107 99 0.9 0.9 0.9 0.9 108 1.07 1.08 1.09 1.09 1.09 1.09 1.09 1.09 1.09 1.09	·							0.78
Efforts to improve quality are paying off at this institution  4.40  70  106  3.58  1.15  104  0.8  Employee suggestions are used to improve our institution  4.34  78  99  3.37  1.17  99  0.9  715 institution consistently follows clear processes for selecting new employees  4.34  73  106  3.57  1.16  101  0.7  105  1.51  106  107  100  0.8  107  108  3.51  1.15  109  0.8  109  100  0.8  108  109  101  107  108  108  109  109  101  107  108  108  109  109  101  107  108  108  108  109  101  107  108  108  109  101  107  108  108  109  101  107  108  108  109  101  107  108  108  109  101  107  108  108  109  101  107  108  108  109  101  107  108  108  109  101  107  108  108  109  101  107  108  108  109  101  107  108  108  109  101  107  108  108  109  101  107  108  108  109  101  107  108  108  109  101  107  108  108  109  101  107  108  108  108  108  108  108	·							0.79
Employee suggestions are used to improve our institution  4.34  7.8  99  3.37  1.17  99  0.9  7his institution consistently follows clear processes for selecting new employees  4.34  7.3  106  3.57  1.16  101  0.7  7his institution consistently follows clear processes for orienting and training new employees  4.37  6.67  104  3.52  1.07  105  3.51  1.15  102  0.7  7his institution has written procedures that clearly define who is responsible for each operation and evervice  All immediate supervisor provides me with information about what is going on at the college  4.41  7.73  105  3.59  99  101  0.7  7his institution does an excellent job of keeping employees informed about matters affecting us  4.44  6.8  105  3.67  1.13  105  0.7  7his institution does an excellent job of keeping employees informed about matters affecting us  4.47  6.8  105  3.69  1.06  1.06  1.07  7his institution has written procedures that clearly define who is responsible for each operation and evervice  4.31  7.6  7.7  7.7  7.7  7.7  7.7  7.7  7.	, ,				3.58		104	0.82
This institution consistently follows clear processes for selecting new employees 4.34 .73 106 3.57 1.16 101 0.7 1.5 institution consistently follows clear processes for orienting and training new employees 4.37 .67 104 3.52 1.07 100 0.8 1.5 1.5 institution consistently follows clear processes for recognizing employee achievements 4.21 .77 105 3.51 1.15 102 0.7 1.5 1.5 102 0.7 1.5 1.5 102 0.7 1.5 1.5 1.5 1.5 1.5 1.5 1.5 1.5 1.5 1.5			_		3.37			0.97
This institution consistently follows clear processes for orienting and training new employees 4.37 .67 104 3.52 1.07 100 0.8 1.15 institution consistently follows clear processes for recognizing employee achievements 4.21 .77 105 3.51 1.15 102 0.7 105 1.15 102 0.7 105 1.15 1.15 102 0.7 105 1.15 1.15 102 0.7 105 1.15 1.15 102 0.7 105 1.15 1.15 102 0.7 105 1.15 1.15 102 0.7 105 1.15 1.15 1.15 102 0.7 105 1.15 1.15 1.15 1.15 1.15 1.15 1.15	1 , 00							0.77
This institution consistently follows clear processes for recognizing employee achievements  4.21 .77 105 3.51 1.15 102 0.77 This institution has written procedures that clearly define who is responsible for each operation and vervice  4.33 .76 104 3.59 .99 101 0.77 This institution has written procedures that clearly define who is responsible for each operation and vervice  4.41 .73 105 4.15 1.04 105 0.2  All immediate supervisor provides me with information about what is going on at the college 4.41 .73 105 4.15 1.04 105 0.2  This institution does an excellent job of keeping employees informed about matters affecting us 4.44 .68 105 3.69 1.06 104 0.7  This institution has high performance standards 4.47 .68 105 3.69 1.06 104 0.7  Expected to improve the effectiveness of the Governing Board's leadership are paying off at this institution 4.21 .85 99 3.52 1.11 98 0.6  Efforts to improve the integrity of Human Resources operations are paying off at this institution 4.27 .78 99 3.46 1.16 97 0.8  Efforts to improve the complaints and grievance procedures are paying off at this institution 4.22 .77 96 3.46 1.06 94 0.7  Efforts to improve the integrity of financial practices are paying off at this institution 4.21 .72 98 3.55 .99 .96 0.7  Efforts to improve the effectiveness of administrative leadership are paying off at this institution 4.28 .79 .97 3.48 1.16 .93 0.8  The institution does a good job involving employees in college planning 4.31 .70 102 3.46 1.15 102 0.8	, , ,		_					0.85
This institution has written procedures that clearly define who is responsible for each operation and derivice  4.33 .76 .70 .70 .70 .70 .70 .70 .70 .70 .70 .70								0.70
Hervice 4.33 .76 104 3.59 .99 101 0.76  My immediate supervisor provides me with information about what is going on at the college 4.41 .73 105 4.15 1.04 105 0.2  This institution does an excellent job of keeping employees informed about matters affecting us 4.44 .68 105 3.67 1.13 105 0.7  This institution has high performance standards 4.47 .68 105 3.69 1.06 104 0.7  Systems and processes are in place to address under-performing employees 4.32 .66 101 3.59 1.04 101 0.7  Efforts to improve the effectiveness of the Governing Board's leadership are paying off at this institution 4.21 .85 99 3.52 1.11 98 0.6  Efforts to improve the integrity of Human Resources operations are paying off at this institution 4.27 .78 99 3.46 1.16 97 0.8  Efforts to improve the complaints and grievance procedures are paying off at this institution 4.22 .77 96 3.46 1.06 94 0.7  Efforts to improve the integrity of financial practices are paying off at this institution 4.31 .72 98 3.55 .99 96 0.7  Efforts to improve the effectiveness of administrative leadership are paying off at this institution 4.28 .79 97 3.48 1.16 93 0.8  The institution does a good job involving employees in college planning 4.31 .70 102 3.46 1.15 102 0.8	, , , , ,							
This institution does an excellent job of keeping employees informed about matters affecting us  4.44  6.68  105  3.67  1.13  105  0.7  This institution has high performance standards  4.47  6.88  105  3.69  1.06  104  0.7  Systems and processes are in place to address under-performing employees  4.32  6.66  101  3.59  1.04  101  0.7  Institution has high performance standards  4.21  8.5  99  3.52  1.11  98  0.66  Institution  4.21  85  99  3.52  1.11  98  0.66  Institution  4.21  85  99  3.46  Institution  4.27  78  99  3.46  Institution  4.28  77  96  3.46  Institution  4.28  79  97  3.48  Institution  93  1.66  1.75  93  1.75  94  1.76  1.77  95  1.78  96  1.78  97  1.78  98  1.78  1.70  1.	service	4.33	.76	104	3.59	.99	101	0.74
This institution has high performance standards  4.47 .68 .105 .3.69 .1.06 .104 .0.7  Systems and processes are in place to address under-performing employees  4.32 .66 .101 .3.59 .1.04 .101 .0.7  Efforts to improve the effectiveness of the Governing Board's leadership are paying off at this sistitution  4.21 .85 .99 .3.52 .1.11 .98 .0.6  Efforts to improve the integrity of Human Resources operations are paying off at this institution  4.27 .78 .99 .3.46 .1.16 .97 .0.8  Efforts to improve the complaints and grievance procedures are paying off at this institution  4.22 .77 .96 .3.46 .1.06 .94 .0.7  Efforts to improve the integrity of financial practices are paying off at this institution  4.31 .72 .98 .3.55 .99 .96 .0.7  Efforts to improve the effectiveness of administrative leadership are paying off at this institution  4.28 .79 .97 .3.48 .1.16 .93 .0.8  Prima Community College fosters an environment that is inclusive of diverse identities  4.45 .82 .106 .4.08 .1.03 .105 .0.3  The institution does a good job involving employees in college planning  4.31 .70 .102 .3.46 .1.15 .102 .0.8	My immediate supervisor provides me with information about what is going on at the college	4.41	.73	105	4.15	1.04	105	0.26
Systems and processes are in place to address under-performing employees 4.32 .66 101 3.59 1.04 101 0.7 Efforts to improve the effectiveness of the Governing Board's leadership are paying off at this nstitution 4.21 .85 99 3.52 1.11 98 0.6 Efforts to improve the integrity of Human Resources operations are paying off at this institution 4.27 .78 99 3.46 1.16 97 0.8 Efforts to improve the complaints and grievance procedures are paying off at this institution 4.22 .77 96 3.46 1.06 94 0.7 Efforts to improve the integrity of financial practices are paying off at this institution 4.31 .72 98 3.55 .99 96 0.7 Efforts to improve the effectiveness of administrative leadership are paying off at this institution 4.28 .79 97 3.48 1.16 93 0.8 Pina Community College fosters an environment that is inclusive of diverse identities 4.45 .82 106 4.08 1.03 105 0.3 The institution does a good job involving employees in college planning 4.31 .70 102 3.46 1.15 102 0.8	This institution does an excellent job of keeping employees informed about matters affecting us	4.44	.68	105	3.67	1.13	105	0.77
Efforts to improve the effectiveness of the Governing Board's leadership are paying off at this nstitution  4.21 .85 .99 .3.52 .1.11 .98 .0.6 .6 .6 .6 .6 .6 .6 .7 .7 .7 .9 .9 .3.46 .1.16 .97 .0.8 .1 .1 .1 .1 .1 .1 .1 .1 .1 .1 .1 .1 .1	This institution has high performance standards	4.47	.68	105	3.69	1.06	104	0.78
Institution 4.21 .65 99 3.52 1.11 98 0.6 1.66 99 3.52 1.11 98 0.6 1.11 98 0.6 1.11 98 0.6 1.11 98 0.6 1.11 98 0.6 1.11 98 0.6 1.11 98 0.6 1.11 98 0.6 1.11 98 0.6 1.11 98 0.6 1.11 98 0.6 1.11 98 0.6 1.11 98 0.6 1.11 98 0.6 1.11 98 0.6 1.11 98 0.6 1.11 98 0.7 1.11 98 0.8	Systems and processes are in place to address under-performing employees	4.32	.66	101	3.59	1.04	101	0.73
Efforts to improve the complaints and grievance procedures are paying off at this institution 4.22 .77 96 3.46 1.06 94 0.7  Efforts to improve the integrity of financial practices are paying off at this institution 4.31 .72 98 3.55 .99 96 0.7  Efforts to improve the effectiveness of administrative leadership are paying off at this institution 4.28 .79 97 3.48 1.16 93 0.8  Prima Community College fosters an environment that is inclusive of diverse identities 4.45 .82 106 4.08 1.03 105 0.3  The institution does a good job involving employees in college planning 4.31 .70 102 3.46 1.15 102 0.8	Efforts to improve the effectiveness of the Governing Board's leadership are paying off at this institution	4.21	.85	99	3.52	1.11	98	0.69
Efforts to improve the integrity of financial practices are paying off at this institution 4.31 .72 98 3.55 .99 96 0.7  Efforts to improve the effectiveness of administrative leadership are paying off at this institution 4.28 .79 97 3.48 1.16 93 0.8  Prima Community College fosters an environment that is inclusive of diverse identities 4.45 .82 106 4.08 1.03 105 0.3  The institution does a good job involving employees in college planning 4.31 .70 102 3.46 1.15 102 0.8	Efforts to improve the integrity of Human Resources operations are paying off at this institution	4.27	.78	99	3.46	1.16	97	0.81
Efforts to improve the integrity of financial practices are paying off at this institution 4.31 .72 98 3.55 .99 96 0.7  Efforts to improve the effectiveness of administrative leadership are paying off at this institution 4.28 .79 97 3.48 1.16 93 0.8  Prima Community College fosters an environment that is inclusive of diverse identities 4.45 .82 106 4.08 1.03 105 0.3  The institution does a good job involving employees in college planning 4.31 .70 102 3.46 1.15 102 0.8	Efforts to improve the complaints and grievance procedures are paying off at this institution	4.22		96	3.46			0.76
Efforts to improve the effectiveness of administrative leadership are paying off at this institution 4.28 .79 97 3.48 1.16 93 0.8  Pima Community College fosters an environment that is inclusive of diverse identities 4.45 .82 106 4.08 1.03 105 0.3  The institution does a good job involving employees in college planning 4.31 .70 102 3.46 1.15 102 0.8					3.55		96	0.76
Pima Community College fosters an environment that is inclusive of diverse identities 4.45 .82 106 4.08 1.03 105 0.3 The institution does a good job involving employees in college planning 4.31 .70 102 3.46 1.15 102 0.8								0.80
The institution does a good job involving employees in college planning 4.31 .70 102 3.46 1.15 102 0.8	1 1 7 0							0.37
9 7 9 7 9	, ,							0.85
	Efforts to improve the college climate are paying off at the institution	4.32	.77	101	3.58	1.13		0.74

# Section 2: Institutional Goals

RATE: IMPORTANCE (1 = "Not important at all / 5 = "Very important")	Mean	Standard Deviation	Valid Respondents
Increase the enrollment of new students	4.64	0.59	107
Retain more of its current students to graduation	4.76	0.45	107
Improve the academic ability of entering student classes	4.50	0.71	107
Recruit students from new geographic markets	3.92	1.05	106
Increase the diversity of racial and ethnic groups represented among the student body	3.92	1.15	106
Develop new academic programs	3.94	0.97	106
Improve the quality of existing academic programs	4.52	0.72	106
Improve the appearance of campus buildings and grounds	3.65	1.01	107
Improve employee morale	4.48	0.65	107
Some other goal	3.25	1.39	63

(Choose three goals that you believe should be this institution's top priorities) First priority goal:	Count	Percent
Increase the enrollment of new students	27	25.2%
Retain more of its current students to graduation	25	23.4%
Improve the academic ability of entering student classes	10	9.3%
Recruit students from new geographic markets	2	1.9%
Increase the diversity of racial and ethnic groups represented among the student body	3	2.8%
Develop new academic programs	1	0.9%
Improve the quality of existing academic programs	26	24.3%
Improve the appearance of campus buildings and grounds	1	0.9%
Improve employee morale	11	10.3%
Some other goal	1	0.9%
All responses	107	100.0%

(Choose three goals that you believe should be this institution's top priorities) Second priority goal:	Count	Percent
Increase the enrollment of new students	25	23.6%
Retain more of its current students to graduation	29	27.4%
Improve the academic ability of entering student classes	9	8.5%
Recruit students from new geographic markets	4	3.8%
Increase the diversity of racial and ethnic groups represented among the student body	4	3.8%
Develop new academic programs	10	9.4%
Improve the quality of existing academic programs	17	16.0%
Improve the appearance of campus buildings and grounds	0	0.0%
Improve employee morale	8	7.5%
Some other goal	0	0.0%
All responses	106	100.0%

(Choose three goals that you believe should be this institution's top priorities) Third priority goal:	Count	Percent
Increase the enrollment of new students	18	16.8%
Retain more of its current students to graduation	20	18.7%
Improve the academic ability of entering student classes	20	18.7%
Recruit students from new geographic markets	2	1.9%
Increase the diversity of racial and ethnic groups represented among the student body	9	8.4%
Develop new academic programs	9	8.4%
Improve the quality of existing academic programs	20	18.7%
Improve the appearance of campus buildings and grounds	2	1.9%
Improve employee morale	6	5.6%
Some other goal	1	0.9%
All responses	107	100.0%

TOTAL "VOTES" FOR EACH GOAL	First Priority	Second Priority	Third Priority	TOTAL	TOTAL PERCENT
Increase the enrollment of new students	27	25	18	70	21.9%
Retain more of its current students to graduation	25	29	20	74	23.1%
Improve the academic ability of entering student classes	10	9	20	39	12.2%
Recruit students from new geographic markets	2	4	2	8	2.5%
Increase the diversity of racial and ethnic groups represented among the student body	3	4	9	16	5.0%
Develop new academic programs	1	10	9	20	6.3%
Improve the quality of existing academic programs	26	17	20	63	19.7%
Improve the appearance of campus buildings and grounds	1	0	2	3	0.9%
Improve employee morale	11	8	6	25	7.8%
Some other goal	1	0	1	2	0.6%
All responses	107	106	107	320	100.0%

# Section 3: Involvement in planning and decision-making

RATE: INVOLVEMENT (1 = "Not enough involvement" / 3 = "Just the right involvement" / 5 = "Too much involvement")	Mean	Standard Deviation	Valid Respondents
How involved are: Faculty	2.49	0.81	103
How involved are: Staff	2.71	0.82	96
How involved are: Deans or directors of administrative units	3.47	0.75	99
How involved are: Senior administrators (VP, Provost level or above)	3.68	0.80	97
How involved are: Students	2.41	0.68	102
How involved are: Alumni	2.56	0.89	98
How involved are: Governing Board	3.44	0.80	97

### Section 4: Work environment

RATE IMPORTANCE (1 = "Not important at all" / 5 = "Very important") AND SATISFACTION (1 =		IMPORTA	NCE		SATISFACTION		
"Not satisfied at all" / 5 = "Very satisfied")	Mean	Standard	Valid	Mean	Standard	Valid	GAP
•		Deviation	Respondents		Deviation	Respondents	
It is easy for me to get information at this institution	4.50	0.54	105	3.69	1.04	103	0.81
I learn about important campus events in a timely manner	4.23	0.71	105	3.94	0.91	102	0.29
I am empowered to resolve problems quickly	4.37	0.65	105	3.67	1.14	103	0.70
I am comfortable answering student questions about institutional policies and procedures	4.15	0.74	105	3.62	0.99	103	0.53
I have the information I need to do my job well	4.55	0.54	105	3.96	1.00	103	0.59
My job responsibilities are communicated clearly to me	4.62	0.49	104	4.14	0.92	103	0.48
My supervisor pays attention to what I have to say	4.63	0.52	104	4.29	0.92	103	0.34
My supervisor helps me improve my job performance	4.45	0.68	104	4.11	1.02	103	0.34
My department or work unit has written, up-to-date objectives	4.29	0.74	101	3.83	1.05	101	0.46
My department meets as a team to plan and coordinate work	4.21	0.85	102	3.75	1.14	102	0.46
My department has the budget needed to do its job well	4.48	0.58	101	3.23	1.23	98	1.25
My department has the staff needed to do its job well	4.49	0.59	102	3.38	1.12	99	1.11
I am paid fairly for the work I do	4.58	0.65	105	2.81	1.28	103	1.77
The employee benefits available to me are valuable	4.28	0.91	100	2.92	1.34	100	1.36
I have adequate opportunities for advancement	4.14	0.95	104	3.11	1.28	102	1.03
I have adequate opportunities for training to improve my skills	4.39	0.70	105	3.87	1.05	103	0.52
I have adequate opportunities for professional development	4.30	0.80	103	3.84	1.06	102	0.46
The type of work I do on most days is personally rewarding	4.64	0.52	104	4.45	0.64	103	0.19
The work I do is appreciated by my supervisor	4.50	0.62	103	4.24	0.88	102	0.26
The work I do is valuable to the institution	4.56	0.54	101	3.98	1.08	100	0.58
I am proud to work at this institution	4.50	0.69	101	4.23	0.92	100	0.27
Employees are evaluated fairly and consistently	4.41	0.60	101	3.81	0.99	100	0.60
Appropriate stakeholders are involved in College decisions	4.23	0.75	99	3.56	1.07	98	0.67
I am able to complete the work expected of me during my regular or contracted work hours	4.45	0.61	103	3.54	1.22	101	0.91
Information needed to do my job effectively is communicated in a clear and timely manner	4.50	0.56	102	3.97	1.00	100	0.53
I feel I can bring concerns to my supervisors or administration without retaliation	4.60	0.58	103	4.20	1.03	101	0.40
The institution supports a premier work environment for employees	4.38	0.63	104	3.54	1.14	102	0.84
The institution chooses and funds the most important priorities	4.40	0.60	100	3.39	1.09	98	1.01
This institution's policies and practices give me the flexibility to manage my work and personal life	4.38	0.71	101	3.96	0.92	99	0.42
This institution makes data-driven decisions	4.21	0.73	99	3.64	1.00	97	0.57
The Diversity, Equity and Inclusion Strategic Planning Group is affecting meaningful change	4.02	0.99	101	3.85	1.03	97	0.17
Access to technology at this institution meets my expectations	4.44	0.61	101	3.98	0.94	100	0.46
I feel I have a good work-life balance	4.51	0.58	103	3.98	1.02	101	0.53

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# Section 5: Demographics

How long have you worked at this institution?	Count	Percent
Less than 1 year	6	5.6%
1 to 5 years	34	31.8%
6 to 10 years	21	19.6%
11 to 20 years	40	37.4%
More than 20 years	6	5.6%
All responses	107	100.0%

Is your position:	Count	Percent
Faculty	107	100.0%
Staff	0	0.0%
Administrator	0	0.0%
All responses	107	100.0%

Is your position:	Count	Percent
Full-time	0	0.0%
Part-time Part-time	107	100.0%
All responses	107	100.0%